

**INFORMATION CLAUSE**  
**concerning providing information on ODR - Online Dispute Resolution**

According to article 13 regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation):

<b>The administrator of personal data</b>	The administrator of personal data is the President of the Office of Competition and Consumer Protection with its registered office in Warsaw (00-950), pl. Powstańców Warszawy 1.
<b>Contact details of the Data Protection Officer</b>	Contact details of the Data Protection Officer are below: <a href="mailto:iod@uokik.gov.pl">iod@uokik.gov.pl</a> .
<b>The purposes of processing personal data</b>	Your personal data is processed in order to providing information on <i>ODR - Online Dispute Resolution based on</i> regulation (EU) No 524/2013 of the European Parliament and of the Council of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (Regulation on consumer ODR) and in order to fulfill the obligation to archive documents.
<b>Legal basis for the processing of personal data</b>	Your personal data is processed under art. 6 par. 1 lit. c) Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation GDPR).
<b>Information about recipients of personal data</b>	Personal data may be transferred to other entities in accordance with European Union law or national law. In the event of a technical problem regarding the ODR platform, personal data is transferred to the platform administrator, which is the European Commission.
<b>The period of storage of personal data</b>	The period of storage of personal data is regulated by the UOKiK office instruction determined in accordance with the Act of 14 July 1983 on the national archival resources and archives, according to which this period is 10 years from the end of the year in which the case was terminated.
<b>Rights from art. 15-19 of the General Regulation (EU) 2016/679 of the European Parliament and of the Council</b>	You have the right to access, rectify your personal data, processing restrictions and the right to delete personal data if the data is no longer necessary for the purpose for which it was collected or personal data have been processed unlawfully or your personal data must be removed in order to comply from the legal obligation provided for in Union or national law.
<b>The right to complaint</b>	You can complain to President of the Personal Data Protection Office ul. Stawki 2, 00-193 Warszawa, when you believe that the processing of personal data by the Administrator violates the provisions of the Regulation (EU) 2016/679 of the European Parliament and of the Council.
<b>Information on the voluntary or obligation to provide personal data</b>	Providing personal data is voluntary to the extent necessary to provide information.